Financial Information

Thank you for choosing *Dyer Dental Care*. Our mission is to deliver the best and most comprehensive care to our entire patient family. We wish to make the cost of such great dental care easy and manageable. Please read our **Financial Policy** and acknowledge your understanding by signing below.

Payment Options: due at the time service is rendered

You may choose from:

- -Cash, Check (\$30 charge for returned checks), Visa, MasterCard, American Express, or Discover Card.
- -We accept FSA.
- -Convenient Third Party Financing from Care Credit that offers the flexibility of deferred interest and extended monthly payments, a small application is required.
- -We offer pre-payment discount for treatment paid in full, cash or check 8%, or with credit card 5%.

Treatment Reservation:

At *Dyer Dental Care* we make every effort to stay on time, accommodate the needs of our entire patient family, and fit in unexpected emergencies. To respect the time of all our patients and providers, a **non-refundable** payment equaling 25% of the treatment estimate might be required to hold time especially for the patient. The payment is due upon reserving the time, and will be **applied** to the total **treatment** estimate. If the patient does not show or cancels with **less than 48 hours' notice**, a cancellation fee of \$75 will be applied.

No Show/Late Policy

We manage the needs of our entire patient family. As a courtesy to each other, and the providers, please give us as much notice as possible if you need to change your appointment. Should a patient cancel or reschedule with less than 24 hours' notice, and does so more than twice, we will require a reservation deposit to hold future appointments. The deposit will be held on the account and can be applied to treatment, however will be forfeited if insufficient notice is given for appointment changes. Additionally, if you are 15 minutes late, we may have to reschedule you to avoid making your provider late for their next appointment.

Insurance Claims:

Your insurance policy is an agreement between you and your insurance company. We are happy to submit claims and necessary documentation to see that you receive the full benefits of your coverage. However, we cannot guarantee any estimated coverage. Ultimately, the patient is responsible for the full cost of treatment regardless of your insurance company's determination of coverage or acceptable fees. It is the patient's responsibility to know the details of policy benefits, and *Dyer Dental Care* cannot guarantee the accuracy of information obtained from the insurance company, nor is *Dyer Dental Care* responsible for your insurance coverage or payments.

Patients Without Insurance Coverage:

We offer a 10% courtesy for advanced payment in full for treatment. To take advantage of this courtesy, payment must be made in full at least one week prior to the date treatment is scheduled.

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